

Récupération des conversations enregistrés

- 1- Vous connecter à la plateforme web fourni avec vos accès :

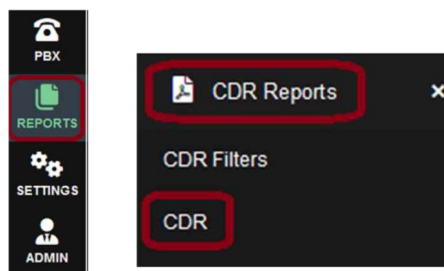


- 2- Vous devrez entrer les informations fournies dans votre courriel de bienvenue.

Username : entrez l'information telle que fournie dans le courriel

Password : entrez l'information telle que fournie dans le courriel

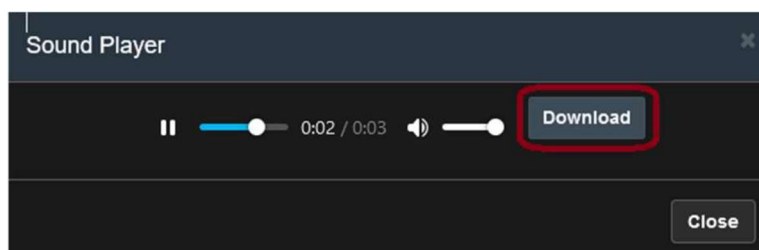
- 3- Cliquez sur **Reports/ CDR Reports / CDR**



- 4- Repérer l'appel en question et cliquer sur « Jouer »

Date / Time	Caller ID	From	To	Call Type	Duration	Talk Time	Status		CEL Events
2023-08-18 08:20:42	"Chef Joe BBQ" <3677773227>	228	[REDACTED]	Outgoing	00:00:09	00:00:03	[REDACTED]	[Play icon highlighted with a red box]	[Menu icon]

- 5- Une fenêtre apparait et la lecture au message audio commencera.
Vous pouvez le **télécharger** en cliquant sur **Download**.



Retrieving Recorded Conversations

- 1- Connect to the web platform provided with your login credentials:

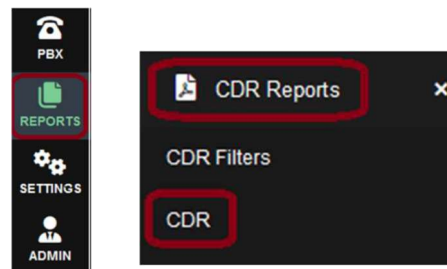


- 2- Enter the information provided in your welcome email.

Username : Enter the information exactly as provided in the email.

Password : Enter the information exactly as provided in the email.

- 3- Click on Reports/ CDR Reports / CDR



- 4- Locate the call in question and click **Play**.

Date / Time	Caller ID	From	To	Call Type	Duration	Talk Time	Status		CEL Events
2023-08-18 08:20:42	"Chef Joe BBQ" <3677773227>	228		Outgoing	00:00:09	00:00:03			

- 5- A new window will open, and playback of the audio recording will begin.
You may download the recording by clicking **Download**.

